



## **King County**

### **Department of Community and Human Services**

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## **Regional Human Services Levy Oversight Board (RHSLOB)**

### **Meeting Summary**

**June 16, 2010 2-4 p.m.**

**Mercer Island Library  
4400 88<sup>th</sup> Ave. SE – Mercer Island**

### **Call to Order**

The meeting was called to order by Co-Chair Kathy Brasch at 2:05 p.m.

### **Roll Call**

**Board Members Present:** Kathy Brasch, Kathy Hadaller, Loran Lichty, Edith Nelson

**Board Members Excused/Absent:** Kevin Bernadt, Dorry Elias-Garcia

**County Staff Present:** Marcy Kubbs, Department of Community and Human Services (DCHS), Jon Hoskins, DCHS; Laird Heia, DCHS;

### **Review of Meeting Summary**

The draft April 21, 2010 meeting summary was reviewed and approved.

### **Committee Reports**

#### **Strategy 2, 4, 5**

Kathy Brasch suggested moving the Strategy 2, 4 and 5 reports to the King County Staff report portion of the meeting. Jon Hoskins concurred.

#### **Co-Chair's Report**

Kathy noted the first dinner for those less fortunate was held at Loran's church last week. The dinners will be held every Monday, Wednesday and Friday from 5:30 – 6:30pm in downtown Renton. Loran will keep us up to date on the dinner's progress.

The RHSLOB has need for additional board members. Laird and Marcy handed out the new brochure that was developed by DCHS that provides a brief description of each board and a point of contact. Board members were encouraged to use this as a tool when discussing the opportunity with interested candidates. The board would also like specific information which legislative districts lack a representative and where the district boundaries are. Laird agreed to send this information out to the board members.

### **King County Staff Report**

2010 1<sup>st</sup> Bi-Annual Report: Marcy Kubbs reviewed the 1<sup>st</sup> 2010 bi-annual report that has been reviewed by the King County Council and outlines the Levy activity for the second half of 2009. The 2<sup>nd</sup> bi-annual report is due the end of August and will expand on Strategy 5 (Increasing effectiveness of resource management and evaluation).

2009 VHS Levy Annual Report: The 2009 VHS Levy Annual Report was recently approved by the King County Council. In the report, the board chair letter highlights that 28,000 people were served by the VHS Levy at a cost of about \$15 per average homeowner. Levy dollars were used to screen 7,500 people for mental health and substance abuse issues and 2,300 people entered treatment.

### Discussion:

- Executive Constantine may attend the July 22 Joint Board meeting. At that time, he may inform us of the levy renewal plan. Current thought is the levy renewal vote would be on the November 2011 ballot.
- The County wants to renew the levy particularly because of the funding challenges facing human services programs.
- At the most recent North Urban Human Services Alliance meeting, Edith noted great concern from the north end providers over the decreased level of human services funding.
- Often the new, “exciting” programs receive more attention – like the Mobile Medical Van. We need to package the success of braided funding of best practice models in a way that excites the voters.

### King County Regional Policy Committee (RPC)

On June 9, the Community Services Division briefed the King County Council’s RPC on the 2009 Veterans and Human Services (VHS) Levy Annual Report by providing a panel of individuals including a client to speak. The panel consisted of Linda Peterson, Director of the Community Services Division, who provided an overview of Levy progress; Craig Kreuter, a veteran who shared his story of success after receiving levy services; John Gilvar, Manager of the Mobile Medical Unit; Loran Lichty, who shared the steps he took to develop a meal program after being inspired by the work of the Mobile Medical van; Paul Lambros, Executive Director of Plymouth Housing Group who talked about the ‘Housing First’ success of Simons Senior Apartment project that received \$500,000 in Veterans funding; and Bill Wood, Chair of VCLOB who spoke about communicating the successes of the levy through the speakers’ bureau events. Bill also mentioned that board members would like to meet personally with each council member to discuss the levy successes in further detail.

Loran was pleased to observe the level of understanding the council members have of the levy. RPC member’s questions were primarily about data needed to communicate the success of the levy to the public. Levy staff will provide this to the council in the coming months.

#### Performance Management Summary

The levy annual report included a performance management report. This summary provides a snapshot of each activity funded, the services they provide and how well the provider has accomplished their outcome measures.

#### Discussion:

- We should review each of the data points in the Performance Management summary to see if a few of them could show specific cost savings, for example Strategy. 1.2.C – the Veterans Incarcerated Project reduced jail time by 5,942 days. There may be a multiplier used in the jail system that would allow us to put an accurate figure on cost savings.
- Loran had an experience with a family in Mexico that was homeless until Loran's team came in and built a home for them. They now communicate on Facebook. It begs the question: how else can we use technology to track people who are homeless?
- We could host a forum where providers have an opportunity to share the work they are doing to allow the levy boards and future Service Improvement Plan (SIP) developers a broader picture of 1) where the needs are and 2) what is available in particular regions, to allow us to see the gaps in service and then work to fill them. For example, there may be 300 people on the waiting list for the Play and Learn groups (more evening sessions are needed for working families). This information gives us an opportunity to determine whether to focus additional funds in this area.
- Establishing individual activity performance targets at the beginning of the next levy would be helpful.

#### Strategy 2, 4, 5 Reviews

Jon outlined the process of how the levy activity evaluation templates were developed and reviewed; and how and when it will be rolled-up into a reference manual. Loran shared how much he appreciates the format and content of the templates, particularly as he is a new member to the board. It's been a tremendous resource. I

#### **Old Business**

- None.

#### **New Business**

- None.

#### **Petitions/Communications (Public Comment)**

- None

#### **Adjournment**

The meeting was adjourned at 3:45 p.m.